**Date:** Wednesday, August 16, 2023 11:49:00 AM

Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>

**Sent:** Monday, August 14, 2023 3:43 PM

**To:** PSC Public Comment <PSC.Comment@ky.gov>

**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <<u>pscfilings@ky.gov</u>>

Sent: Monday, August 14, 2023 3:30 PM

**To:** PSC Consumer Inquiry < <a href="mailto:PSC.Consumer.Inquiry@ky.gov">PSC.Consumer.Inquiry@ky.gov</a>>

**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (Monday, August 14, 2023 at 3:29 PM

Name: Sharon Ratliff Address: 113 Ratliff Road

City: Kimper State: Kentucky Zip Code: 41539

Phone number where you can be reached:

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: In regard to case 2023-00159. Today I am even more strongly against their rate increase after receiving a letter in the mail from Kentucky Power in regard to my earlier email opposing their rate hike. I'm sorry but no I don't believe a word that they attempt to say wanting this rate hike or anything else they say. The money they spent sending the letter which really didn't explain why or what the rate hike was for or trying to make us feel sorry for their "monopoly", paying some high up officer to dictate, a secretary to type it, postage etc could have been applied to whatever their "need" of rate hike!!! They said trying to keep cost for customers low HA HA. Highest electric bills ever!!!!!!!!!!!! To Kentucky Power: if I'm found froze to death, heat stroke/exhaustion, starved or no food in my

) on

houseremember YOUR high bills are the cause!!!! I now know you see our emails about
this matter after receiving the letter today.
Have you contacted the utility about the problem: No

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